

## Overview & Scrutiny Recommendation Response Pro forma

*Under section 9FE of the Local Government Act 2000, Overview and Scrutiny Committees must require the Cabinet or local authority to respond to a report or recommendations made thereto by an Overview and Scrutiny Committee. Such a response must be provided within two months from the date on which it is requested<sup>1</sup> and, if the report or recommendations in questions were published, the response also must be so.*

*This template provides a structure which respondents are encouraged to use. However, respondents are welcome to depart from the suggested structure provided the same information is included in a response. The usual way to publish a response is to include it in the agenda of a meeting of the body to which the report or recommendations were addressed.*

**Issue:**                      **Fix My Street**

**Lead Cabinet Member(s):**              **Cllr Andrew Gant, Cabinet Member for Transport Management**

**Date response requested:<sup>2</sup>**              **27 January 2026**

**Response to report:**

*Enter text here.*

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<sup>1</sup> Date of the meeting at which report/recommendations were received

<sup>2</sup> Date of the meeting at which report/recommendations were received

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## Response to recommendations

Recommendation	Accepted, rejected or partially accepted	Proposed action (if different to that recommended) and indicative timescale (unless rejected)
1. That the Council extends "find and fix" powers, including considering a trial similar to Devon County Council's recent trial's approach.		
2. That the Council considers marking additional defects with spray paint to show residents that issues have been noted, even if not immediately fixed		
3. That the Council increases the percentage of road defect repairs that are quality assured from the current 20% level.		
4. That the Council uses Fix My Street to update residents, especially regarding the status of interim repairs and expected timescales for permanent fixes, and keeps notifications active until permanent repairs are completed.		
5. That the Council considers requiring photos for appropriate categories of reports – those where it is safe and		

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<b>practical - to improve the quality of initial submissions.</b>		
<b>6. That the Council improves communication with the public about the criteria for pavement repairs, as residents often do not understand why some pavements are not fixed</b>		
<b>7. That the Council provides expectations of super-users, and implements more post-training support.</b>		
<b>8. That the Council develops a target for the percentage of defects originating from Fix My Street to increase the current 25% figure, which is considered too low.</b>		